

# IMPORTANT INFORMATION ABOUT YOUR CRUISE

# **CITIES OF LIGHT (CANADIAN GUESTS)**

Effective from December 10, 2021

The information below is based on current regulations for the country/countries on this itinerary and the protocols outlined in the Viking Health & Safety Program. Requirements change on an ongoing basis and may be updated before your departure. Please recheck this information regularly prior to your departure for any changes.

## TO TRAVEL ON THIS JOURNEY, YOU WILL NEED:

- 1. A valid passport (must be valid for 6 months beyond your planned trip dates).
- 2. Proof of <u>full vaccination</u> by the time of departure with FDA/WHO approved COVID-19 vaccine, including Moderna, Pfizer-BioNTech (Comirnaty), Johnson & Johnson (Janssen) or AstraZeneca/Oxford (Covishield, Vaxzevria). You are <u>considered fully vaccinated</u> two weeks after your second shot of the Moderna, Pfizer-BioNTech or AstraZeneca/Oxford vaccine, or four weeks after the single-dose Johnson & Johnson vaccine.
- 3. Entry requirements for European countries are changing regularly. Although several countries do not require a negative COVID-19 test result for entry, Viking now requires that all our guests get a COVID-19 PCR test 72 hours prior to departure, unless it is already required by the country for entry (see chart below). This reduces the likelihood of delays, denied entry due to changing regulations, or positive (asymptomatic) test results on arrival. Should you or your immediate travel companion have a positive test result, you will not be able to travel as scheduled; please contact your Travel Advisor or Viking so we can reschedule you. (If you are traveling independently, outside of your home country and before your first Viking activity embarking ship or joining a preextension PCR test must be taken 72 hours prior to your first Viking activity.)
- 4. If starting in the Czech Republic, a Passenger Locator Form (details below).
- 5. If starting in France, a French Certificate of International travel (details below).
- 6. If you have a pre-cruise extension in the UK, a Passenger Locator Form and a booking for a PCR test on day 2 of your extension (details below).
- 7. Confirm the latest instructions for return to Canada here: <a href="https://travel.qc.ca/travel-covid">https://travel.qc.ca/travel-covid</a>. Download the ArriveCAN mobile app <a href="here">here</a>; and follow the current instructions to complete it; have the receipt ready for your return.

# WHAT YOU NEED TO DO BEFORE YOU GO:

To ensure you have completed the necessary steps to travel, we have prepared the following countdown timeline.

Days Prior to Departure	Description
As soon as possible	Ensure your <b>passport</b> is valid for at least 6 months beyond your trip date.  We recommend you purchase <b>travel insurance</b> to protect your investment and ensure you have appropriate medical coverage for any unforeseen incidents during your journey.
14 (28 for J&J)	Receive your final FDA/WHO approved COVID-19 vaccine dose. All Viking sailings will be available exclusively for vaccinated guests.
10	Complete VeriFLY Vaccine Certification following the steps outlined <u>here</u> .
5-7	Complete and submit the <b>Viking Digital Health Survey</b> to confirm you have not been exposed to COVID-19. You will receive an email with a link to complete the survey, which will be available at <a href="https://www.myvikingjourney.com">www.myvikingjourney.com</a> and submitted directly to Viking once completed. As part of the <a href="https://wiking.nce.com">Viking Health &amp; Safety Program</a> , you are required to complete a Digital Health Questionnaire 5-7 days prior to arriving at your first Viking destination, either the day you check in at a hotel with Viking or embark on a Viking ship. This health survey is available 7 days prior to your departure date.
Not more than 3	If you are starting in the UK, get a COVID-19 PCR Test 72 hours prior to departure. Ensure you are provided either a printed and/or electronic copy of the results—texts are not acceptable.  Even if you are not starting in the UK, you must get a COVID-19 PCR Test to satisfy Viking requirements 72 hours prior to departure, with a printed and/or electronic copy of the results (not a text).
2	If you are starting in France, print, fill out, and take a Certificate of International Travel:  https://www.interieur.gouv.fr/Actualites/L-actu-du-Ministere/Certificate-of-international-travel.  If you are starting in the Czech Republic, fill out your Passenger Locator Form: https://plf.uzis.cz/. For "City" select: Praha (Hlavní město Praha), then type the street name and number for your hotel address in the drop down (use the first hotel listed in your cruise e-docs). Once completed, hit "Send"; you will receive a QR code with your info. Print and take this with you. You will also receive an email about your Passenger Locator Form;

	be sure to click the email link to verify your identity, and follow any resulting instructions.  If you are booked on a UK pre-cruise extension, you will first need to book a PCR self-test for day 2 of your extension (see the end of this document for instructions), then fill out your Passenger Locator Form:  https://provide-journey-contact-details.homeoffice.gov.uk/passengerLocatorFormUserAccountCreationQuestion.
Before your flight	Assemble your Travel Documents
	<ul> <li>Valid Passport, must be valid for 6 months beyond your trip date.</li> <li>Proof of Full Vaccination with FDA/WHO Approved Vaccine—in most cases, this will be your COVID-19 Vaccination Record Card.</li> <li>Your negative PCR test results.</li> <li>If starting in the Czech Republic, your Passenger Locator Form.</li> <li>If starting in France, your Certificate of International Travel.</li> <li>If starting in the UK, your Passenger Locator Form and your printed day 2 PCR self-test confirmation.</li> <li>Your cruise documents and air tickets.</li> <li>Verify the latest info at https://travel.qc.ca/travel-covid, and take your ArriveCAN receipt.</li> </ul>

#### WHAT TO EXPECT WHEN YOU ARRIVE:

<u>Airport Arrival in Destination:</u> After passing through all the document verification checkpoints (e.g., customs, immigration) you will complete a routine temperature check. Once cleared, you can proceed to meet the Viking staff who will guide you to your transfer to the hotel.

At Your Hotel: Check in to your hotel; a Viking Host will be available during business hours to assist you with any questions. Depending on your extension, you may be asked to complete a COVID-19 test (via non-invasive saliva sample).

**Embarkation:** Upon embarking your ship, your temperature will be automatically scanned by a non-invasive infrared camera (for a reading of less than 100.4°F/38°C), and you will be asked to supply a non-invasive saliva test sample for your COVID-19 PCR test. You may also be asked questions relevant to your general health, COVID-19 symptoms or possible exposure. You will need to accept and agree to contact-tracing procedures while traveling with Viking.

<u>During Your Cruise:</u> You will have periodic COVID-19 tests (via non-invasive saliva samples) on board as required by Viking and/or any countries through which we sail. You should also have your mask, proof of vaccination and passport with you in case it is needed; your cruise staff will inform you of any such requirements and will handle the paperwork for border crossings.

**Independent Exploration:** At this time, guests are able to explore on shore independently while following the requirements in the country they are visiting. However, conditions and restrictions continue to change and vary by country. The ability to explore ashore independently may change at the time of your visit.

<u>Disembarkation/Return Flight:</u> To satisfy your pre-flight COVID-19 PCR test requirement for your return home, prior to leaving your Viking ship you will take a final COVID-19 PCR test (via non-invasive saliva sample). [If you have a post-cruise extension that would be longer than the 72-hour pre-flight requirement, you will take this COVID-19 PCR test at the hotel]. If you are continuing independently, you are responsible for getting your own COVID-19 test prior to departure; tests are readily available across Europe.

**NOTE**: If you are **transiting through the UK** during your return home, you will need to take a **COVID-19 test within 2 days** of traveling to the UK. The test result must be available when you board your flight to the UK. If you are only transiting through the UK, you will not need to complete a passenger locator form.

When you return, you will need to provide your: ArriveCAN receipt, proof of vaccination, pre-entry test results, and other travel documents. Depending on current regulations, you may also need to take a COVID-19 test upon arrival or get a home test. Realize you may need to create an account with the (arrival) testing provider <u>prior to departure</u> using the same email address as your ArriveCAN account. Be sure to check the Canadian Government site <u>here</u> prior to your departure for any last minute updates and to verify current requirements.

<u>About Health and Safety Protocols on Your Journey:</u> In addition to each destination's government regulations, additional protocols within the Viking Health & Safety Program have been implemented to protect our guests and crew. For more information, please visit the <u>Viking Health & Safety Program</u> site.

Specific protocols and procedures may evolve over time to adapt to various conditions or travel regulations in the destinations in which we operate. Please continue to check the Viking site and visit the travel sites of the countries included in your trip, which are listed below:

• France: https://www.diplomatie.gouv.fr/en/coming-to-france/coronavirus-advice-for-foreign-nationals-in-france (France);

- Czech Republic: https://www.visitczechrepublic.com/en-US/926179fc-1601-4cf8-b201-0b33b3878f08/page/covid-19
- The United Kingdom: <a href="https://www.gov.uk/uk-border-control/">https://www.gov.uk/uk-border-control/</a>

# IF BOOKED ON THE OXFORD & HIGHCLERE PRE-EXTENSION

Fully vaccinated Canadian travelers to the UK are exempt from self-isolation, but are required to take a PCR test 72 hours prior to departure and on Day 2 after arrival in the UK. To assist you in meeting this Day 2 requirement, Viking has arranged for a self-test, through the Mayfield Clinic, to be available for delivery to your hotel, where your Viking Host will assist and collect your sample.

Due to the medical nature of this test, Viking cannot make the delivery request on your behalf, but we have arranged for you to easily make the request online. The cost to arrange the test is £1.

Ahead of your travel to the UK, you will also need to complete a Passenger Locator Form and confirm that the Day 2 PCR Test delivery has been arranged.

You should request your Day 2 PCR test and complete your Passenger Locator Form no more than 2 days prior to your arrival in the UK.

#### To request your Day 2 PCR test

- No more than 2 days prior to arrival in the UK, click <a href="here">here</a> for a "Single Test Package Viking Cruises" self-test to be delivered to your extension hotel.
- Enter your details as required and request your test for day 2 of your extension. You will need a credit card to pay the £1 cost of the test.
- You will receive a confirmation email with two PDF documents. One will be an invoice containing a "Booking Reference Number" that you will need to complete your online Passenger Locator Form. (On that form it will be referred to as "Your test package booking reference.")
- The test will be delivered to your extension hotel on day 2; your Viking Host will be there to assist and collect the samples.
- You will receive your result the next day. Make sure to retain a printed copy as you will need it for your Eurostar journey to Paris.

## To fill out your UK Passenger Locator Form

- Find the online form <u>here</u>
- Under Self-isolation in the UK, What best describes your situation, select: I meet the vaccine eligibility criteria.
- Under Accommodation in the UK, find your hotel address listed in your cruise e-documents under "Your Pre-Cruise Hotel Accommodations" and enter the six-digit UK postcode. Click Find UK address and select the hotel. The rest of the address will self-populate.
- Under Testing after you arrive in the UK, Are you required to book a COVID-19 test package for when you arrive in the UK, select: Yes. Enter your Booking Reference Number from the test package you ordered via the Mayfield Clinic.
- Follow the rest of the process to complete your Passenger Locator Form, and make sure to bring a printed copy with you.